



PROCESOS DE OFICINA (BACKOFFICE)

B.3. AUDITORIA INFORMATICA

Mayo 2.016

20 de Mayo de 2.016



PROCESOS DE OFICINA (BACKOFFICE)



B.3. AUDITORIA INFORMATICA

- Esta es una opción no disponible al usuario normal de **SEVEN STARS**, sólo de uso del **propietario** y de los **técnicos de Class One**. Entre los informáticos son conocidos por log, es decir, quedan reflejadas en todas las opciones que entran los operadores, quien, a que hora, ..., al igual que las incidencias, sean del tipo que sean, si hay Ud., observa que hay dos **INICIOS de SESION**, sin antes haber un **FIN de SESION**, significa que en el medio han **apagado el ordenador**.

PROCESOS DE OFICINA (BACKOFFICE)



B.3. AUDITORIA INFORMATICA

AUDITORIA INFORMATICA

Acceso por Código de Incidencia.
 Acceso por Numero de Terminal.
 Acceso por Fecha de Incidencia.
 Control L.O.F.D.L.O.R.T.A.

Desde Fecha: 01-06-2010
Hasta Fecha: 05-07-2010

Desde Terminal:
Hasta Terminal:

Desde Incidencia:
Hasta Incidencia:

Opcion de Menu:
Codigo Usuario:

AUDITORIA INFORMATICA

| Nro.Reg. | Te... | Fecha | Hora | F.Activa | Usuario | Cl. | Im. | Opcion | Error | Operacion | Fichero | Programa | Parrfo | Descripcion Incidencia |
|----------|-------|------------|----------|------------|---------|-----|-----|--------|-------|-----------|---------|----------|--------|------------------------|
| 00723 | 10 | 2011-04-02 | 03:07:38 | 2010-07-04 | XST | 2 | 5 | 5.7.. | | | | hot04500 | | |
| 00724 | 10 | 2011-04-02 | 03:12:35 | 2010-07-04 | XST | 2 | 5 | 5.0.. | | | | hot04500 | | |
| 00725 | 10 | 2011-04-02 | 16:17:14 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00726 | 10 | 2011-04-02 | 16:17:16 | 2010-07-04 | XST | 2 | 5 | 1.A.. | | | | hot04100 | | |
| 00727 | 10 | 2011-04-02 | 16:18:01 | 2010-07-04 | XST | 2 | 5 | 0.1.0. | | | | hot04100 | | |
| 00728 | 10 | 2011-04-02 | 16:18:06 | 2010-07-04 | XST | 2 | 5 | 1.7.0. | | | | hot04100 | | |
| 00729 | 10 | 2011-04-02 | 16:20:19 | 2010-07-04 | XST | 2 | 5 | 1.A.0. | | | | hot04100 | | |
| 00730 | 10 | 2011-04-02 | 16:22:03 | 2010-07-04 | XST | 2 | 5 | 1.A.0. | | | | hot04100 | | |
| 00731 | 10 | 2011-04-02 | 16:23:29 | 2010-07-04 | XST | 2 | 5 | 1.0.0. | | | | hot04100 | | |
| 00732 | 10 | 2011-04-02 | 16:23:31 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00733 | 10 | 2011-04-02 | 16:23:32 | 2010-07-04 | XST | 2 | 5 | 2.1.. | | | | hot04200 | | |
| 00734 | 10 | 2011-04-02 | 16:23:59 | 2010-07-04 | XST | 2 | 5 | 2.2.. | | | | hot04200 | | |
| 00735 | 10 | 2011-04-02 | 16:24:27 | 2010-07-04 | XST | 2 | 5 | 2.0.. | | | | hot04200 | | |
| 00736 | 10 | 2011-04-02 | 16:25:51 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00737 | 10 | 2011-04-02 | 16:25:52 | 2010-07-04 | XST | 2 | 5 | 1.A.. | | | | hot04100 | | |
| 00738 | 10 | 2011-04-02 | 16:26:51 | 2010-07-04 | XST | 2 | 5 | 1.A.. | | | | hot04100 | | |
| 00739 | 10 | 2011-04-02 | 16:53:39 | 2010-07-04 | XST | 2 | 5 | 0.A.0. | | | | hot04100 | | |
| 00740 | 10 | 2011-04-02 | 17:27:22 | 2010-07-04 | XST | 2 | 5 | 1.2.0. | | | | hot04100 | | |
| 00741 | 10 | 2011-04-02 | 17:27:26 | 2010-07-04 | XST | 2 | 5 | 1.3.0. | | | | hot04120 | | |
| 00742 | 10 | 2011-04-02 | 17:41:42 | 2010-07-04 | XST | 2 | 5 | 1.6.0. | | | | hot04120 | | |
| 00743 | 10 | 2011-04-02 | 21:38:30 | 2010-07-04 | XST | 2 | 5 | 1.2.0. | | | | hot04120 | | |
| 00744 | 10 | 2011-04-02 | 21:38:31 | 2010-07-04 | XST | 2 | 5 | 1.0.0. | | | | hot04100 | | |
| 00745 | 10 | 2011-04-02 | 21:38:32 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00746 | 10 | 2011-04-02 | 21:38:33 | 2010-07-04 | XST | 2 | 5 | A.B.. | | | | hot04a00 | | |
| 00747 | 10 | 2011-04-02 | 21:38:49 | 2010-07-04 | XST | 2 | 5 | A.0.. | | | | hot04a00 | | |
| 00748 | 10 | 2011-04-02 | 21:38:51 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00749 | 10 | 2011-04-02 | 21:38:52 | 2010-07-04 | XST | 2 | 5 | 1.2.. | | | | hot04100 | | |
| 00750 | 10 | 2011-04-02 | 21:38:53 | 2010-07-04 | XST | 2 | 5 | 1.6.. | | | | hot04120 | | |
| 00751 | 10 | 2011-04-02 | 21:57:17 | 2010-07-04 | XST | 2 | 5 | 1.2.. | | | | hot04 | | |
| 00752 | 10 | 2011-04-02 | 21:57:18 | 2010-07-04 | XST | 2 | 5 | 1.1.. | | | | hot04 | | |
| 00753 | 10 | 2011-04-02 | 22:00:52 | 2010-07-04 | XST | 2 | 5 | 1.2.. | | | | hot04 | | |
| 00754 | 10 | 2011-04-02 | 22:00:54 | 2010-07-04 | XST | 2 | 5 | 1.6.. | | | | hot04120 | | |

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AUDITORIA INFORMATICA

| Nro Reg | Te. | Fecha | Hora | F.Activa | Usuario | Cl. | Im | Opcion | Error | Operacion | Fichero | Programa | Parrafo | Descripcion Incidencia |
|---------|-----|------------|----------|------------|---------|-----|----|--------|-------|-----------|---------|----------|---------|------------------------|
| 00754 | 10 | 2011-04-02 | 22:00:54 | 2010-07-04 | XST | 2 | 5 | 1.6.. | | | | hot04120 | | |
| 00755 | 10 | 2011-04-02 | 22:01:26 | 2010-07-04 | XST | 2 | 5 | 1.6.. | | | | hot04120 | | |
| 00756 | 10 | 2011-04-02 | 22:12:49 | 2010-07-04 | XST | 2 | 5 | 1.8.. | | | | hot04120 | | |
| 00757 | 10 | 2011-04-02 | 22:12:50 | 2010-07-04 | XST | 2 | 5 | 1.3.. | | | | hot04100 | | |
| 00758 | 10 | 2011-04-02 | 22:18:00 | 2010-07-04 | XST | 2 | 5 | 1.3.. | | | | hot04100 | | |
| 00759 | 10 | 2011-04-02 | 22:34:47 | 2010-07-04 | XST | 2 | 5 | 1.5.. | | | | hot04100 | | |
| 00760 | 10 | 2011-04-02 | 22:50:24 | 2010-07-04 | XST | 2 | 5 | 1.5.1. | | | | hot04150 | | |
| 00761 | 10 | 2011-04-02 | 22:52:51 | 2010-07-04 | XST | 2 | 5 | 1.5.1. | | | | hot04150 | | |
| 00762 | 10 | 2011-04-02 | 23:10:42 | 2010-07-04 | XST | 2 | 5 | 1.5.2. | | | | hot04150 | | |
| 00763 | 10 | 2011-04-02 | 23:15:15 | 2010-07-04 | XST | 2 | 5 | 1.5.3. | | | | hot04150 | | |
| 00764 | 10 | 2011-04-02 | 23:21:16 | 2010-07-04 | XST | 2 | 5 | 1.5.4. | | | | hot04150 | | |
| 00765 | 10 | 2011-04-02 | 23:24:57 | 2010-07-04 | XST | 2 | 5 | 1.5.5. | | | | hot04150 | | |
| 00766 | 10 | 2011-04-02 | 23:29:25 | 2010-07-04 | XST | 2 | 5 | 1.5.6. | | | | hot04150 | | |
| 00767 | 10 | 2011-04-02 | 23:32:04 | 2010-07-04 | XST | 2 | 5 | 1.5.6. | | | | hot04150 | | |
| 00768 | 10 | 2011-04-02 | 23:32:06 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00769 | 10 | 2011-04-02 | 23:32:07 | 2010-07-04 | XST | 2 | 5 | B.7.. | | | | hot04b00 | | |
| 00770 | 10 | 2011-04-02 | 23:55:50 | 2010-07-04 | XST | 2 | 5 | B..1. | | | | hot04b71 | | |
| 00771 | 10 | 2011-04-02 | 23:55:51 | 2010-07-04 | XST | 2 | 5 | B.0.1. | | | | hot04b00 | | |
| 00772 | 10 | 2011-04-02 | 23:55:55 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00773 | 10 | 2011-04-02 | 23:55:56 | 2010-07-04 | XST | 2 | 5 | 1.5.. | | | | hot04100 | | |
| 00774 | 10 | 2011-04-02 | 23:55:57 | 2010-07-04 | XST | 2 | 5 | 1.5.8. | | | | hot04150 | | |
| 00775 | 10 | 2011-04-02 | 23:57:16 | 2010-07-04 | XST | 2 | 5 | 1.5.8. | | | | hot04150 | | |
| 00776 | 10 | 2011-04-03 | 00:06:49 | 2010-07-04 | XST | 2 | 5 | 1.5.8. | | | | hot04150 | | |
| 00777 | 10 | 2011-04-03 | 00:06:50 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00778 | 10 | 2011-04-03 | 00:06:52 | 2010-07-04 | XST | 2 | 5 | B.7.. | | | | hot04b00 | | |
| 00779 | 10 | 2011-04-03 | 00:07:32 | 2010-07-04 | XST | 2 | 5 | B..1. | | | | hot04b71 | | |
| 00780 | 10 | 2011-04-03 | 00:08:17 | 2010-07-04 | XST | 2 | 5 | B.0.1. | | | | hot04b00 | | |
| 00781 | 10 | 2011-04-03 | 00:08:18 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00782 | 10 | 2011-04-03 | 00:08:20 | 2010-07-04 | XST | 2 | 5 | 1.5.. | | | | hot04 | | |
| 00783 | 10 | 2011-04-03 | 00:08:22 | 2010-07-04 | XST | 2 | 5 | 1.5.9. | | | | hot04 | | Haga clic |
| 00784 | 10 | 2011-04-03 | 01:41:00 | 2010-07-04 | XST | 2 | 5 | 1.5.A. | | | | hot04 | | |
| 00785 | 10 | 2011-04-03 | 01:43:48 | 2010-07-04 | XST | 2 | 5 | 1.5.A. | | | | hot04150 | | |

AUDITORIA INFORMATICA

| Nro.Reg | Te. | Fecha | Hora | F.Activa | Usuario | Cl. | Im | Opcion | Error | Operacion | Fichero | Programa | Parrafo | Descripcion Incidencia |
|---------|-----|------------|----------|------------|---------|-----|----|--------|-------|-----------|---------|----------|---------|-------------------------------|
| 00785 | 10 | 2011-04-03 | 01:43:48 | 2010-07-04 | XST | 2 | 5 | 1.5.A. | | | | hot04150 | | |
| 00786 | 10 | 2011-04-03 | 01:43:49 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00787 | 10 | 2011-04-03 | 01:43:50 | 2010-07-04 | XST | 2 | 5 | B.7.. | | | | hot04b00 | | |
| 00788 | 10 | 2011-04-03 | 01:49:48 | 2010-07-04 | XST | 2 | 5 | B..1. | | | | hot04b71 | | |
| 00789 | 10 | 2011-04-03 | 01:50:37 | 2010-07-04 | XST | 2 | 5 | B.0.1. | | | | hot04b00 | | |
| 00790 | 10 | 2011-04-03 | 01:50:38 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00791 | 10 | 2011-04-03 | 01:50:40 | 2010-07-04 | XST | 2 | 5 | 1.5.. | | | | hot04100 | | |
| 00792 | 10 | 2011-04-03 | 01:50:42 | 2010-07-04 | XST | 2 | 5 | 1.5.B. | | | | hot04150 | | |
| 00793 | 10 | 2011-04-03 | 01:55:17 | 2010-07-04 | XST | 2 | 5 | 1.5.C. | | | | hot04150 | | |
| 00794 | 10 | 2011-04-03 | 01:58:54 | 2010-07-04 | XST | 2 | 5 | 1.5.D. | | | | hot04150 | | |
| 00795 | 10 | 2011-04-03 | 02:03:25 | 2010-07-04 | XST | 2 | 5 | 1.5.E. | | | | hot04150 | | |
| 00796 | 10 | 2011-04-03 | 02:09:58 | 2010-07-04 | XST | 2 | 5 | 1.5.F. | | | | hot04150 | | |
| 00797 | 10 | 2011-04-03 | 02:14:11 | 2010-07-04 | XST | 2 | 5 | 1.5.G. | | | | hot04150 | | |
| 00798 | 10 | 2011-04-03 | 02:15:16 | 2010-07-04 | XST | 2 | 5 | 1.5.G. | | | | hot04150 | | |
| 00799 | 10 | 2011-04-03 | 02:15:17 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00800 | 10 | 2011-04-03 | 02:15:19 | 2010-07-04 | XST | 2 | 5 | B.7.. | | | | hot04b00 | | |
| 00801 | 10 | 2011-04-03 | 02:16:08 | 2010-07-04 | XST | 2 | 5 | B..3. | | | | hot04b73 | | |
| 00802 | 10 | 2011-04-03 | 02:16:09 | 2010-07-04 | XST | 2 | 5 | B.0.3. | | | | hot04b00 | | |
| 00803 | 10 | 2011-04-03 | 02:16:11 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00804 | 10 | 2011-04-03 | 02:16:13 | 2010-07-04 | XST | 2 | 5 | 1.5.. | | | | hot04100 | | |
| 00805 | 10 | 2011-04-03 | 02:16:14 | 2010-07-04 | XST | 2 | 5 | 1.5.G. | | | | hot04150 | | |
| 00806 | 10 | 2011-04-03 | 02:16:27 | 2010-07-04 | XST | 2 | 5 | 1.5.G. | | | | hot04150 | | |
| 00807 | 10 | 2011-04-03 | 02:16:29 | 2010-07-04 | XST | 2 | 5 | ... | | Z2 | | hot04000 | | FINAL DE SESION. |
| 00808 | 10 | 2011-04-03 | 02:16:33 | 2010-07-04 | XST | 2 | 5 | ... | | Z1 | | hot04arr | | INICIO DE SESION. |
| 00809 | 10 | 2011-04-03 | 02:16:35 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00810 | 10 | 2011-04-03 | 02:16:36 | 2010-07-04 | XST | 2 | 5 | 1.5.. | | | | hot04100 | | |
| 00811 | 10 | 2011-04-03 | 02:16:37 | 2010-07-04 | XST | 2 | 5 | 1.5.G. | | | | hot04150 | | |
| 00812 | 10 | 2011-04-03 | 02:17:05 | 2010-07-04 | XST | 2 | 5 | 1.5.F. | | | | hot04150 | | |
| 00813 | 10 | 2011-04-03 | 02:17:16 | 2010-07-04 | XST | 2 | 5 | 1.5.F. | | | | hot04150 | | |
| 00814 | 10 | 2011-04-03 | 02:17:17 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04000 | | |
| 00815 | 10 | 2011-04-03 | 02:17:18 | 2010-07-04 | XST | 2 | 5 | 2.0.. | | | | hot04 | | |
| 00816 | 10 | 2011-04-03 | 02:17:19 | 2010-07-04 | XST | 2 | 5 | ... | | | | hot04 | | Haga clic en el botón Av Pág. |



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